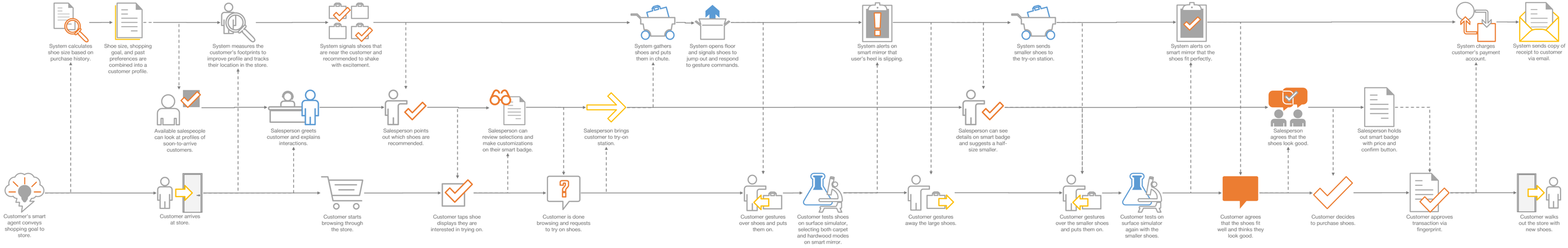
System calculates shoe size based on purchase history.
Shoe size, shopping goal, and past preferences are combined into a customer profile.
System measures the customer's footprints to improve profile and tracks their location in the store.
System signals shoes that are near the customer and recommended to shake with excitement.
System gathers shoes and puts them in chute.
System opens floor and signals shoes to jump out and respond to gesture commands.
System alerts on smart mirror that user's heel is slipping.
System sends smaller shoes to the try-on station.
System alerts on smart mirror that the shoes fit perfectly.
System charges customer's payment account.
System sends copy of receipt to customer via email.
Available salespeople can look at profiles of soon-to-arrive customers.
Salesperson greets customer and explains interactions.
Salesperson points out which shoes are recommended.
Salesperson can review selections and make customizations on their smart badge.
Salesperson brings customer to try-on station.
Salesperson can see details on smart badge and suggests a half-size smaller.
Salesperson agrees that the shoes look good.
Salesperson holds out smart badge with price and confirm button.
Customer's smart agent conveys shopping goal to store.
Customer arrives at store.
Customer starts browsing through the store.
Customer taps shoe displays they are interested in trying on.
Customer is done browsing and requests to try on shoes.
Customer gestures over shoes and puts them on.
Customer tests shoes on surface simulator, selecting both carpet and hardwood modes on smart mirror.
Customer gestures away the large shoes.
Customer gestures over the smaller shoes and puts them on.
Customer tests on surface simulator again with the smaller shoes.
Customer agrees that the shoes fit well and thinks they look good.
Customer decides to purchase shoes.
Customer approves transaction via fingerprint.
Customer walks out the store with new shoes.